

Frequently Asked Questions (FAQs)

1. Why is the County switching to RFID cards?

The County of Wetaskiwin is modernizing its waste management system by replacing paper Transfer Station cards with permanent plastic cards using Radio Frequency Identification (RFID) technology. This upgrade will make access to Transfer Stations more efficient by securely and automatically identifying cardholders. It will also reduce annual administrative costs for the County.

2. When will I receive my new RFID card?

Once you apply, your RFID card will be mailed to you or be available for pick-up at the County office. You must apply to receive a card.

3. How do I apply for an RFID card?

Applications open on **August 1, 2025**. You can apply online through the [County's website](#) or complete an application at the County Office.

4. Do I have to pay for my new RFID card?

Landowners within the County are eligible for one free Transfer Station card. Additional and replacement cards will be issued at a cost of \$25.00 each.

5. What if I need more than one card for my household?

Additional cards (e.g., for family members or tenants) will be issued at a cost of \$25.00 each.

6. What happens if I lose my RFID card?

Replacement cards will be available at a cost of \$25.00 each. You can apply for a replacement card using the RFID card application. We recommend storing your RFID card in a secure location.

7. Does my RFID card expire?

No, RFID cards are permanent and do not expire until termination of the land lease. We recommend that you keep your RFID card in a secure location.

8. What if I don't apply for a card?

You will not be able to access Transfer Stations after **October 1, 2025**, if you do not have an RFID card.

9. Will this change how the stations operate?

No, Transfer Station operations will remain the same. The only change is how access is granted—via RFID card instead of a paper card.

10. Can I still use my paper card?

Paper cards will be accepted until **October 1, 2025**. After that date, only RFID cards will be valid for access.

11. What if I recently moved to the County?

New residents can apply for an RFID card as part of the regular application process.

12. Where can I get more information?

Visit the [County's website](#). Call the County Office at 780-352-3321 or send an email to utility@county10.ca. Updates will also be posted on our website and Facebook page.
