

NORTHEAST PIGEON LAKE REGIONAL SERVICES COMMISSION

County of Wetaskiwin No. 10, Box 6960, Wetaskiwin Alberta T9A 2G5

RE: Northeast Pigeon Lake (NEPL) Utility Changes

The Northeast Pigeon Lake (NEPL) Regional Services Commission wishes to bring to your attention changes respecting your Utility Invoices. At the April 29, 2025 Commission Meeting, the Commission approved the following changes that will come into effect on September 1, 2025:

- An increase to the Monthly Sewer Rates as follows:
 - \$40.56 monthly per Residential Service; and
 - \$55.12 monthly per Commercial Service;
- A \$2.00 per billing cycle for Paper Invoice; and
- The establishment of Penalty Fees of 1.5% per month on unpaid accounts after thirty (30) days from the Invoice Date.

The NEPL through the County of Wetaskiwin is offering the option for e-billing, which would prevent the \$2.00 Paper Billing Fee from being charged to your Account. To sign up for this option, please go to <https://www.county.wetaskiwin.ab.ca/394/Utilities>.

Additionally, as option to make payments through the Utility Auto Payment Plan (UAPP) is available. To enter into a UAPP, please go to <https://www.county.wetaskiwin.ab.ca/FormCenter/Utilities-14/Utility-Auto-Payment-Plan-UAPP-126> and complete the Application Form.

To align with the Bill Cycle of the County of Wetaskiwin, the following changes will be taking place over the next few months:

- The next NEPL Sewer Invoice will be issued on June 30, 2025 for the period of April 1, 2025 – June 30, 2025;
- The following Billing Period will be for July 1, 2025 – August 31, 2025; and
- Going forward, all NEPL Sewer Invoices will be bi-monthly and the rates will be prorated for the abovementioned Rate changes.

Should you have any questions or concerns regarding this matter please contact Sheila Suetta at (780) 352-3321 or via email at ssuetta@county10.ca.

Regards,



Jeff Chipley, CLGM
Commission Manager

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COMMISSION MEMBERS

Summer Village of
Itaska Beach

Summer Village of
Silver Beach

Summer Village of
Argentia Beach

County of Wetaskiwin
No. 10

Summer Village of
Golden Days